



# Drive and accelerate results, improve professional productivity, and strengthen work relationships with Deltapath Mobile today



Deltapath Mobile is an extension of an employee's desk phone. The app rings when an employee's desk phone rings. Eliminate missed calls when employees are away from their desk and bolster customer satisfaction and customer relationship.



Call others and engage in a collaborative conversation or extend communication with video calls.



Stay in touch with your colleagues in realtime with instant messaging. Text one person or a group of people. Facilitate your text conversations by attaching pictures and other files.



Add a pickup key if you are asked to answer calls for a specific extension, and you belong to a Call/Pickup Group.

## **Host an Audio Conference**

Initiate an audio conference wherever you are by inviting participants right from the app. Select each attendees' participation level by controlling whether an attendee can listen and talk, only listen, or only talk during the meeting. The administrator can also grant administrative privileges to a meeting participant.



## A Pocket Size Conference Device

Have you ever been in a deep discussion with your team, only to realize you need to get another person involved in your conversation? But what if the room you are in doesn't have a conference device? Quickly transform your Deltapath Mobile into a pocket audio conference device. Just initiate or answer a call and place your device in speaker mode.



## **Push-To-Talk**

Push-to-Talk offers instantaneous real-time voice communication between you and another person or a group of people. It supports WIFI, 3G, 4G, 5G, and sXGP so that you can use Push-to-Talk anywhere in the world. In addition, it is ideal for every situation. But, it is especially vital when you require immediate feedback in urgent cases or emergencies and require the attention of many people.



For many employees who currently carry a smart device and a walkie-talkie, Deltapath eliminates the inconvenience of having multiple devices.

## **Alarm and Incident Dispatch**

Whatever the demands of your dynamic work environment, customer experience is critical. Deltapath Mobile's ability to integrate with third-party building management and dispatch applications helps build a workforce that is well informed and ready to handle anything.







Security team is updated when an alarm is triggered

## **Call Pulling**

Whatever the demands of your dynamic work environment, customer experience is critical. Deltapath Mobile's ability to integrate with third-party building management and dispatch applications helps build a workforce that is well informed and ready to handle anything.



## **Take the Next Step**

Deltapath Mobile is the next-generation business application with a communication channel of choice for every user and every situation. You won't be disappointed.



## **Datasheet for Deltapath Mobile**

Solution providers can bundle Deltapath's communication technology with their native products to create an all-star application equipped with video calling capabilities.

#### Supported Hardware and Software

- » iPhone, iPad iOS 10+
- » Android phones and tablets 7+

#### Ad Hoc Audio Conference

- » Hassle-free audio conference call wherever, whenever
- » Invite participants to your conference
- » Lookup participants via phonebook
- » Lock conference to prevent eavesdropping
- » Remove participants from the conference
- » Mute participants remotely
- » Control participation level of each invitee:
  - · Assign administrator privileges to a participant
  - · Permit participant to listen and talk
  - · Permit participant to only listen
  - · Permit participant to only talk

#### QR Code Sign In

» Scan QR Code to Sign In

#### **Automatic Provisioning**

- » Automatically sends provisioning data to user's device on login
  - Phonebook
  - · Codecs preferences
  - · Audio conferencing rooms
  - Instant messaging groups
  - · Call forwarding rules
  - User call routing and permissions
  - Virtual Meetings
  - Direct Pickup
  - Push-To-Talk Channels\*

#### \* Purchase of Push-To-Talk module required

### **Auto Answer**

- » Enable in Settings
- » Calls are answered automatically when Deltapath is open on your screen

#### **Direct Pickup**

» Call/Pickup Group members can add up to 3 pickup keys

### **Networks**

- » WiFi
- » 3G/4G/5G

#### Push-to-Talk\*

- » Real-time audio communication
- » One-to-one or group conversations
- » Create different talk groups
- » Status
  - · Idle state: No one is talking in your groups
  - Ready state: You are talking to other group members
  - · Broadcasting state: A group member is talking. Speaker is identified by name.
- » Missed conversation indicator
- \* Purchase of Push-To-Talk module required

#### Alarm Relay and Incident Dispatch System\*

- » Integrates with any organization's business applications to dispatch incidents and relay alarms to field employees
- » Receive and play alarms
- » Users acknowledge alarms
- » Alarm and Incident Response log: Track the number of times a user responds and their response times
- » Alarm and Incident Event log: All triggered alarms and incidents are identified
- \* Purchase of Alarm and Incident Dispatch System module required

#### Simultaneous Ringing

- » Pairs with user's office extension number
- » Answer office calls on your office phone or mobile device

#### **Call Pulling**

» Switch an active call from Deltapath Mobile to your desktop phone or Deltapath Engage and vice versa

### Logs

- » Send Debug logs with or without internet connection
- » Logs go to the local server first when device does not have internet connection

#### Video/Audio

» G711U, G711A, G722, iLBC, H264

#### **Security and Encryption**

- » SIP over TLS
- » SRTP
- » Remote wipe profile
- » Suspend account with auto-logout

## **User Interface**

#### **History**

- » Call log categories: missed, incoming, and outgoing
- » Itemizes date and time of a call, and call duration
- » Save phone number from call history to device phonebook
- » Send a message to a caller/callee

#### Chats

- » Real time one-to-one chat and group chats
- » Group messaging supports up 100 people in a group
- » Cross-site messaging between employees on different servers
- » Turn on and off chat notifications
- » Customize font size -- small, medium, large (iOS only)
- » Timestamp messages
- » Push notifications for received messages
- » Copy, delete, or forward messages
- » Share, forward, reply, copy and delete messages (Android only)
- » Reply to a specific message in a thread
- » Share audio recordings
- » Share images and files from storage apps
- » Emoji collection to enhance text messaging
- » Personal Media Gallery for every chat (iOS only)
- » Preview
  - · iWork files
  - · Microsoft Office files (office '97 and newer)
  - Text files with a UTI that conforms to the public.text type
  - Images
  - · CSV files
  - PDF files
  - · 3D models in USDZ format
  - MOV
  - MP4
  - · RTF files

#### **Contacts**

- » Integrate and access multiple phonebooks
  - · Add, lookup, and call contacts
  - Personal, department, and site phonebook
  - LDAP/Microsoft AD Corporate Directory
  - · Search filtered result with more details such as company, numbers, etc.

- » Audio or video calls
- · Enable or disable video calls
- · Control video streaming quality with Call Rate
  - 256 kbps
  - 384 kbps
  - 512 kbps
  - 768 kbps
  - 1152 kbps
- » Multiple concurrent calls
  - · Roster of callers
  - · Move between calls
  - Supports a maximum of 10 calls on hold or conference
  - Merge independent calls to create a conference call
- » Minimize and reposition video call window
  - · Live video thumbnail
  - Multitask on video calls send messages, check call history, lookup a contact, and more
- » Supports SIP URL Dialing
- » Voicemail
- » Add contact to personal contact list or Deltapath contact list
- » Blind Call Transfer
- » Consultative Call Transfer
- » Call Forwarding
- » Manage status and timeslot schedules

## **About Deltapath**

Deltapath liberates organizations from the barriers that prevent effective communication and revolutionizes the way organizations communicate through innovative technologies that meet the needs and the wants of organizations.

We specialize in solutions that unite different communication platforms, audio and video equipment, telephones, desktops, and mobile devices to make communication accessible and intuitive.

It is our belief that every solution should embody simplicity and offer users the right form of communication for the right occasion, right at their fingertips.

## Deltapath.

USA + 1 408 707 3299 NΖ + 64 9 886 9799 +852 3678 9999 HK JΡ +81335277899 TW +886 2 7728 3099

+63287900295

## **Ordering Information**

For more information about Deltapath Mobile, please contact your nearest Deltapath sales representative.

www.deltapath.com

© 2022 Deltapath Inc. All rights reserved. Deltapath, the Deltapath logo, are registered trademarks of Deltapath, Inc. All other trademarks are property of their respective owners. No portion hereof may be reproduced or transmitted in any form or by any means, for any purpose other than the recipient's personal use, without the express written permission of Deltapath. Deltapath reserves the right to change, modify, transfer, or otherwise revise this publication without notice. MB-100030-Deltapath Mobile-EN-20220317