

## **Discover What We Do**

Deltapath is a unified communications company that helps organizations and employees work smarter by providing everyone with more of what they need to improve productivity, workflow, and customer experience.



Integration with numerous thirdparty business applications



Embed new features and capabilities or develop software applications with our APIs and SDK



Integration of enterprise communication services where everyone is connected



Immersive communication that allows you to hear and be heard



Numerous communication mediums to satisfy every cohort's preference and every situation

# Learn What Makes Deltapath Different

- Innovation is the nucleus of the company, which allows us to meet the needs of our customers and evolve with new trends and the way people work.
- 2. Our proprietary technology is built from the ground up. That means we own the technology and we always have access to it.
- 3. We support many End-of-Life and End-of-Support/Sale endpoints allowing companies to capitalize on their investments and keep endpoints out of landfills.
- 4. To support a best-of-breed environment, our company embraces interoperability. As a result, different brands of endpoints from Polycom/Poly, Cisco, to Avaya work together in a single environment.



#### We Create Mobility Solutions To Accelerate Business

Improve employee productivity, increase access to people and information, work from anywhere, and improve customer experience by decreasing the number of missed calls with mobility solutions.

## **Deltapath Mobile**

Your workflow is never interrupted with Deltapath's mobile app. The best part, you can switch from your cell phone to your desk phone with the call pulling feature when you get to the office without interrupting your conversation.



Forward calls

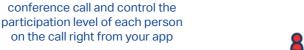


Invite and initiate an audio

Enjoy audio calls or turn on video for a more interactive conversation



When someone calls your work extension, all your smart devices ring to ensure you never miss a call again





Pickup calls for your colleagues while they are away

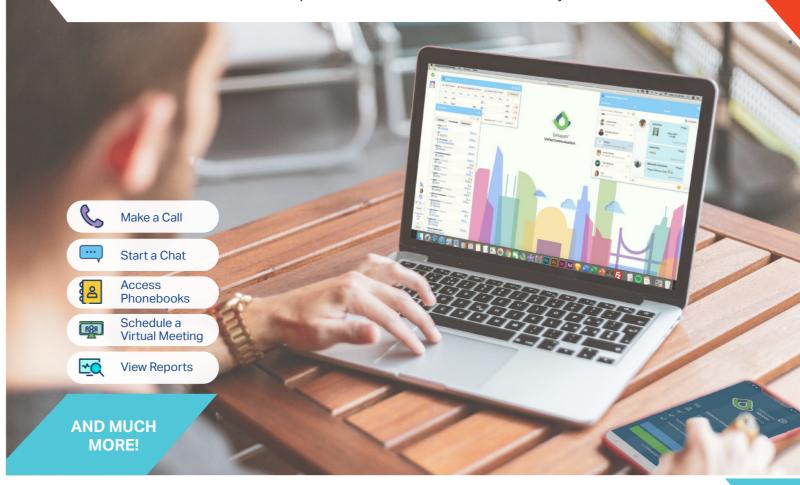
## Deltapath Engage

Deltapath Engage is our softphone solution with all the features of a business desk phone. Like Deltapath Mobile, you get complete geographic flexibility with Deltapath Engage. Plus, it is an excellent backup when you forget your cell phone at home.



### Everything You Need For Work In One Convenient Place

Enjoy a consistent user experience. All employees have access to the same toolkit on Deltapath Switchboard, no matter where they are.



## We Have Solutions That Make An Impact

Deltapath improves agility and impacts different industries with solutions that take communication and collaboration a leap forward into the future. Here are just some of the solutions we are proud to offer our customers.



UC Service Provider Edition is a UCaaS solution that simplifies the path to better services and offerings for existing telecommunications providers.



Push-to-Talk provides instant connectivity to one person or a group of people in timesensitive and critical situations



Acute, a healthcare application, integrates with nurse call systems and other technologies to improve the quality of care for patients



Deltapath Connector for Polycom replaces the silos between communication modalities with total interoperability

#### We Don't Offer Cookie Cutter Deployments

Deltapath is the Swiss army knife of unified communications. Our UC platform has many add-on services to complement your core services and improve your customers' and employees' benefits.



Salesforce.com integration allows companies to create more engaging customer and employee experiences that can give you an advantage over competitors



Proactive Engagement, Deltapath's outbound contact center allows agents to work on one or multiple campaigns that play a crucial role in lead generation, sales, subscriptions, feedback surveys, debt collection, and more



Trace is a call recording solution used to meet compliance and regulatory standard and to gain vital real-world feedback



Cinch, Deltapath's inbound contact center allows agents to fulfill a variety of services and improve customer satisfaction



The Call Billing solution allows you to optimize revenue and manage your telephone services



Serviced Office provides robust tools designed to help companies manage their serviced offices

## A Deployment Option For Every Organization

Whether you are a small business that lacks the staff and resources to maintain and support an on-premise UC or a large enterprise seeking to integrate your UC services across multiple geographic locations, we have a cloud solution for you.

Privately host our cloud solution on your network for a secure and reliable solution. This solution is ideal for organizations that do not have internet due to security risks and organizations that cannot move data offsite due to compliance regulations.

Alternatively, outsource your entire IT management requirements and have all your cloud service needs provided by Deltapath for a more agile and scalable solution. A hybrid approach can also be adopted. Keep a portion of your applications on-premise and other applications in the cloud.



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#### **About Deltapath**

Deltapath liberates organizations from the barriers that prevent effective communication and revolutionizes the way organizations communicate through innovative technologies that meet the needs and the wants of organizations.

We specialize in solutions that unite different communication platforms, audio and video equipment, telephones, desktops, and mobile devices to make communication accessible and intuitive.

It is our belief that every solution should embody simplicity and offer users the right form of communication for the right occasion, right at their fingertips.

For more information about Deltapath, please contact your nearest Deltapath sales representative or authorized reseller.

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